#### **PROGRAM DATABOOK**

### TELECARE ACT TEAM 1 Contract 517505

**Unique Clients** 

Clients receiving services in FY08-09

122

	Unique				Unique	
Age	clients	%		Gender	clients	%
Age <18-24	3	2.5%		Females	46	37.7%
Age 25-59	113	92.6%		Males	76	62.3%
Age 60+	6	4.9%		Other / Unknown	0	0.0%
	Unique				Unique	
Diagnosis	clients	% **		Race / Ethnicity	clients	%
<b>Diagnosis</b> Schizophrenia and Schizoaffective	118	97.5%	-	White	83	68.0%
Bipolar Disorders	2	1.7%		Hispanic	6 6	4.9%
Major Depression Disorders	0	0.0%		African American	17	13.9%
Other Psychotic Disorders		0.0%		Arrican American	17	10.7%
3	1	0.8%		Native American		0.0%
Other Depression	0				0 3	
Anxiety Disorder	0	0.0%		Other / Unknown	3	2.5%
Substance Use Disorder Cognitive / Personality Disorders	0 0	0.0% 0.0%			Unique	
Other / Unknown	1	0.070		Preferred Language	clients	%
				English	114	93.4%
* Percentages exclude Other / Unknown val	ues.			Spanish	4	3.3%
•				Asian	1	0.8%
				Middle Eastern	0	0.0%
				Other / Unknown	3	2.5%
	Unique				Unique	
Substance Use Diagnosis	clients	%		Medi-Cal Beneficiary	clients	%
Any Substance Use Disorder	70	57.4%	•	No	3	2.5%
No Substance Use Disorder	52	42.6%		Yes	119	97.5%
	Total	Unique		Mean Visits		
Procedure	Visits	Clients	%	Among Users		
Assessment	85	76	62.3%	1.1		
Case Management	1,289	118	96.7%	10.9		
Collateral	165	73	59.8%	2.3		
Crisis Intervention	43	30	24.6%	1.4		
Medication	1,157	84	68.9%	13.8		
Non-Billable	198	68	55.7%	2.9		
Rehabilitation	3,802	122	100.0%			
Therapy	1	1	0.8%	1.0		
				Unique		
		cedure Co		0	%	
Medication without case manage					0.0%	
Medication plus case manage					68.9%	
Case management/therapy/reha	bilitation v	vithout m	edication	38	31.1%	
Noither medication per asse manage					0.00/	

Data Source: Anasazi 10/16/2009 download

Neither medication nor case management/therapy/rehabilitation

and Insyst 10/2008 download

0.0%

0

## **PROGRAM DATABOOK**

# **TELECARE ACT TEAM 2 -ACCESS Contract 517505**

**Unique Clients** 

Clients receiving services in FY08-09

118

	Unique				Unique	
Age	clients	%		Gender	clients	%
Age <18-24	3	2.5%		Females	53	44.9%
Age 25-59	105	89.0%		Males	65	55.1%
Age 60+	10	8.5%		Other / Unknown	0	0.0%
	Unique				Unique	
Diagnosis	clients	% **		Race / Ethnicity	clients	%
Schizophrenia and Schizoaffective	96	82.1%	•	White	60	50.8%
Bipolar Disorders	10	8.5%		Hispanic	18	15.3%
Major Depression Disorders	7	6.0%		African American	17	14.4%
Other Psychotic Disorders	1	0.9%		Asian	13	11.0%
Other Depression	3	2.6%		Native American	1	0.8%
Anxiety Disorder	0	0.0%		Other / Unknown	9	7.6%
Substance Use Disorder	0	0.0%				
Cognitive / Personality Disorders	0	0.0%			Unique	
Other / Unknown	1	0.070		Preferred Language	clients	%
Other / Ohknown	'		•	English	107	90.7%
** Percentages exclude Other / Unknown val	HOS			Spanish		5.1%
reflectinges exclude other / officiown var	ues.			•	6	1.7%
				Asian	2	
				Middle Eastern	1	0.8%
				Other / Unknown	2	1.7%
	Unique				Unique	
Substance Use Diagnosis	clients	%	N	/ledi-Cal Beneficiary	clients	%
Any Substance Use Disorder	61	51.7%	-	No	2	1.7%
No Substance Use Disorder	57	48.3%		Yes	116	98.3%
	Total	Unique		Mean Visits		
Procedure	Visits	Clients	%	Among Users		
Assessment	124	90	76.3%	1.4		
Case Management	3,360	115	97.5%	29.2		
Collateral	248	79	66.9%	3.1		
(TISIS INTARVANTION	27	10	16 1%	1 /1		
Crisis Intervention	27 1 225	19 01	16.1%	1.4		
Medication	1,235	91	77.1%	13.6		
Medication Non-Billable	1,235 709	91 108	77.1% 91.5%	13.6 6.6		
Medication Non-Billable Rehabilitation	1,235 709 2,883	91 108 112	77.1% 91.5% 94.9%	13.6 6.6 25.7		
Medication Non-Billable	1,235 709	91 108	77.1% 91.5%	13.6 6.6		
Medication Non-Billable Rehabilitation	1,235 709 2,883	91 108 112	77.1% 91.5% 94.9%	13.6 6.6 25.7		
Medication Non-Billable Rehabilitation	1,235 709 2,883 1	91 108 112	77.1% 91.5% 94.9% 0.8%	13.6 6.6 25.7 1.0	%	
Medication Non-Billable Rehabilitation	1,235 709 2,883 1	91 108 112 1 cedure Con	77.1% 91.5% 94.9% 0.8%	13.6 6.6 25.7 1.0 Unique	% 0.8%	_
Medication Non-Billable Rehabilitation Therapy	1,235 709 2,883 1 <b>Pro</b> ement/ther	91 108 112 1 cedure Con	77.1% 91.5% 94.9% 0.8% nbination	13.6 6.6 25.7 1.0 Unique Clients		_
Medication Non-Billable Rehabilitation Therapy Medication without case manage	1,235 709 2,883 1 <b>Pro</b> ement/therement/therement/therement	91 108 112 1 cedure Con rapy/rehai	77.1% 91.5% 94.9% 0.8% nbination oilitation	13.6 6.6 25.7 1.0 Unique Clients	0.8%	_

Data Source: Anasazi 10/16/2009 download

and Insyst 10/2008 download

#### **PROGRAM DATABOOK**

# **TELECARE TRANSITION TEAM Contract 517505**

**Unique Clients** 

Clients receiving services in FY08-09

427

	Unique				Unique	
Age	clients	%		Gender	clients	%
Age <18-24	67	15.7%	•	Females	252	59.0%
Age 25-59	332	77.8%		Males	175	41.0%
Age 60+	28	6.6%		Other / Unknown	0	0.0%
3						
	Unique				Unique	
Diagnosis	clients	% **	_	Race / Ethnicity	clients	%
Schizophrenia and Schizoaffective	208	50.6%		White	207	48.5%
Bipolar Disorders	73	17.8%		Hispanic	80	18.7%
Major Depression Disorders	79	19.2%		African American	73	17.1%
Other Psychotic Disorders	21	5.1%		Asian	26	6.1%
Other Depression	25	6.1%		Native American	10	2.3%
Anxiety Disorder	0	0.0%		Other / Unknown	31	7.3%
Substance Use Disorder	5	1.2%				
Cognitive / Personality Disorders	0	0.0%			Unique	
Other / Unknown	16			Preferred Language	clients	%
				English	398	93.2%
** Percentages exclude Other / Unknown valu	ues.			Spanish	10	2.3%
				Asian	4	0.9%
				Middle Eastern	2	0.5%
				Other / Unknown	13	3.0%
	Unique				Unique	
Substance Use Diagnosis	-	%	r	Medi-Cal Reneficiary	-	%
Substance Use Diagnosis  Any Substance Use Disorder	clients	% 52.5%		Medi-Cal Beneficiary	clients	% 14.1%
Any Substance Use Disorder	clients 224	52.5%	. r	No	clients 60	14.1%
	clients		. r		clients	14.1%
Any Substance Use Disorder	clients 224 203	52.5% 47.5%	_ <b>r</b>	No Yes	clients 60	% 14.1% 85.9%
Any Substance Use Disorder No Substance Use Disorder	clients 224 203 Total	52.5% 47.5% Unique	•	No Yes Mean Visits	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder Procedure	clients 224 203  Total Visits	52.5% 47.5% Unique Clients	· %	No Yes Mean Visits Among Users	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure Assessment	clients 224 203  Total Visits 185	52.5% 47.5% Unique Clients 159	% 37.2%	Mean Visits Among Users 1.2	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management	clients 224 203  Total Visits	52.5% 47.5% Unique Clients	% 37.2% 96.0%	No Yes Mean Visits Among Users	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure Assessment	clients 224 203  Total Visits 185 2,300 3	52.5% 47.5% Unique Clients 159 410 3	% 37.2% 96.0% 0.7%	Mean Visits Among Users 1.2	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management	clients 224 203  Total Visits 185 2,300	52.5% 47.5% Unique Clients 159 410	% 37.2% 96.0% 0.7% 2.3%	Mean Visits Among Users 1.2 5.6	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management Collateral Crisis Intervention Medication	Clients  224 203  Total Visits  185 2,300 3 13 0	52.5% 47.5% Unique Clients 159 410 3 10 0	% 37.2% 96.0% 0.7% 2.3% 0.0%	Mean Visits Among Users  1.2 5.6 1.0 1.3 0.0	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management Collateral Crisis Intervention	clients	52.5% 47.5% Unique Clients 159 410 3 10	% 37.2% 96.0% 0.7% 2.3%	Mean Visits Among Users  1.2 5.6 1.0 1.3	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management Collateral Crisis Intervention Medication	Clients  224 203  Total Visits  185 2,300 3 13 0	52.5% 47.5% Unique Clients 159 410 3 10 0	% 37.2% 96.0% 0.7% 2.3% 0.0%	Mean Visits Among Users  1.2 5.6 1.0 1.3 0.0	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management Collateral Crisis Intervention Medication Non-Billable	Clients  224 203  Total Visits  185 2,300 3 13 0 758	52.5% 47.5% Unique Clients 159 410 3 10 0 238	% 37.2% 96.0% 0.7% 2.3% 0.0% 55.7%	Mean Visits Among Users 1.2 5.6 1.0 1.3 0.0 3.2	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management Collateral Crisis Intervention Medication Non-Billable Rehabilitation	Clients  224 203  Total Visits  185 2,300 3 13 0 758 150	52.5% 47.5% Unique Clients 159 410 3 10 0 238 118	% 37.2% 96.0% 0.7% 2.3% 0.0% 55.7% 27.6%	No Yes  Mean Visits  Among Users  1.2 5.6 1.0 1.3 0.0 3.2 1.3 0.0	clients 60	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management Collateral Crisis Intervention Medication Non-Billable Rehabilitation	Clients  224 203  Total Visits  185 2,300 3 13 0 758 150 0	52.5% 47.5% Unique Clients 159 410 3 10 0 238 118	% 37.2% 96.0% 0.7% 2.3% 0.0% 55.7% 27.6% 0.0%	Mean Visits Among Users  1.2 5.6 1.0 1.3 0.0 3.2 1.3 0.0 Unique	60 367	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management Collateral Crisis Intervention Medication Non-Billable Rehabilitation Therapy	clients	52.5% 47.5% Unique Clients 159 410 3 10 0 238 118 0	% 37.2% 96.0% 0.7% 2.3% 0.0% 55.7% 27.6% 0.0%	Mean Visits Among Users  1.2 5.6 1.0 1.3 0.0 3.2 1.3 0.0 Unique Clients	60 367 %	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management Collateral Crisis Intervention Medication Non-Billable Rehabilitation Therapy  Medication without case manage	clients	52.5% 47.5% Unique Clients 159 410 3 10 0 238 118 0	% 37.2% 96.0% 0.7% 2.3% 0.0% 55.7% 27.6% 0.0%	Mean Visits Among Users  1.2 5.6 1.0 1.3 0.0 3.2 1.3 0.0 Unique Clients 0	60 367 % 0.0%	14.1%
Any Substance Use Disorder No Substance Use Disorder  Procedure  Assessment Case Management Collateral Crisis Intervention Medication Non-Billable Rehabilitation Therapy	clients 224 203  Total Visits 185 2,300 3 13 0 758 150 0  Pro	52.5% 47.5%  Unique Clients 159 410 3 10 0 238 118 0  cedure Corrapy/rehalrapy/rehal	% 37.2% 96.0% 0.7% 2.3% 0.0% 55.7% 27.6% 0.0% mbination bilitation	Mean Visits Among Users  1.2 5.6 1.0 1.3 0.0 3.2 1.3 0.0 Unique Clients 0	60 367 %	14.1%

Data Source: Anasazi 10/16/2009 download and Insyst 10/2008 download

Neither medication nor case management/therapy/rehabilitation

4.0%

17